

Terms & Conditions

Booking & Payment

Fun Casino Fun operates on a 'secure with deposit' basis, whereby we require a minimum £100 (unless otherwise stated on invoice) of the final cost of hire at the time of booking to secure the date of the event. This deposit is then non-refundable. The remainder of the hire fee must be paid no less than 14 days before the event either by Cheque, BACS transfer. Cash balance may be paid on the night, but this must be done **before** the Casino is set up. You are welcome to pay the full amount at the time of booking should you wish to. If the booking is made within 14 days of the event date, the full amount must be paid upon booking.

All prices quoted include:

- Full use of the tables booked for up to three hours.
- Full use of all cards, chips and fun money for the duration of play.
- Croupiers who will deal for up to three hours.
- Prizes for top 3 players.

Duration of the Event

Our standard fee includes up to 3 hours of gaming time. Should you require our services for a longer period of time, gaming time can be lengthened and will be charged by the hour, per table, subject to availability. For pricing details, please contact us.

The start of the gaming period will be decided between the client and the croupiers prior to the event. It is the responsibility of the host of the event to ensure guests are aware that the gaming period has begun. Fun Casino Fun will not extend the gaming period if guests arrive late to the tables, or if other parts of the event run late unless a further fee is paid.

We aim to arrive approximately 1-1.5 hour before play starts in order to set up. All set up costs and travel costs are included in our standard fee, unless stated otherwise. If you require us to set up more than one hour prior to the start of the gaming period, separate charges can apply.

No idle time is included in the standard price unless otherwise agreed.

Cancellation or Amendments to your Booking

The deposit paid at the time of booking is **non-refundable**. If you wish to cancel your booking, you will lose your deposit. If the cancellation is more than 21 days prior to the event, you will not be expected to pay the full amount. If the cancellation is less than 21 days prior to the event, you will need to pay the outstanding balance in full within 21 days.

Access,

The client is responsible for communicating any difficulty in access to or into the venue. Our equipment is large and heavy. Ideally we would wish to load/unload as close as possible and be on level ground. We understand that some venues are upstairs, however up 3 or more flights of stairs would not be acceptable or reasonable.

Should the access be unacceptable to Fun Casino Fun either the event will not take place and NO refund will be given or if tables are delayed in setting up this time will come off from the required play time.

Client Liability and Behaviour

All casino chips, cards and fun money must be handed back at the end of the event. Failure to do so may result in a charge to cover the cost of the items lost. (Personalised fun money purchased prior to the event is excluded from this policy.) Lost chips charged at 30 pence per chip, table costs will vary depending on repair needed up to a maximum of £300 per table.

Fun Casino Fun reserve the right to exclude any guests from the casino tables if it is believed that their presence at the tables is disruptive, abusive, or inhibiting other guests' enjoyment of the event.

Our staff and croupiers conduct themselves in a professional manner at all times. If at any time during the event, our staff feel threatened or are met with abusive behavior, whether verbal or physical, from guests, Fun Casino Fun retains the right to cease gaming with immediate effect. In this circumstance, the client will not be entitled to a refund and the client will be expected to deal with the directly perpetrator. This also applies to cheating or stealing chips/fun money at the tables as can sometimes occur.

Damage to Equipment

We understand that accidents happen from time to time however careful we are and therefore we take every precaution reasonable to avoid damage occurring to our casino equipment. For this reason, we ask that no drinks be placed on our casino tables at any time, and food must **not** be consumed at the casino tables at any time. If damage occurs to the casino tables due to willful disregard of these rules, the damage will be attended to first before any further play commences. If damaged table is unplayable it will be shut down immediately and no refund will be offered regardless of the amount of game play remaining.

Very occasionally, we find ourselves in the company of intoxicated or highly enthusiastic guests whose actions threaten to cause significant damage to our casino equipment and/or physical harm to our staff. If, in this situation, a guest causes damage to our casino equipment, whether intentionally or accidentally, the host will be personally accountable for the damage and liable to pay for the repair of the casino tables.

Location of Casino.

Please where possible try and position the Casino in a quiet and reasonably well lit area. We need to be able to see what's going on and also to communicate with your guests. Fun Casino Fun staff reserve the right to wear ear plugs and take breaks during game time if the volume is deemed too loud.